

## **Presidential Sector**

### ***Code of ethics and resolving of conflicts***

These cases are not easy to handle but we try to resolve them to the best of our knowledge, respectful and in the best interests of all concerned, mainly the skaters,

Conflicts are often related to personal behaviour caused by the managing of positions in authority by two or more persons.

The best advice we can give you is to discuss matters with your members and officials, giving them all required information and being open minded, thus eliminating many sources of conflicts. Operational guidelines must also be set. It is of prime importance to be just and respectful of the values set for the organisation. We must not forget that our priority is our skaters.

I wish to thank the members of this committee for their support and sound advice.

Josée Beauséjour  
Executive director

Hélène D'Amour  
Administrator